FieldSyte Electric Projects (Staking)

Department : Training

Reports to : Training Team Lead

Location : Remote

Classification: Salary/Exempt/Full-time

JOB SUMMARY

FieldSyte Electric Projects Product Trainer is primarily responsible for all onsite and/or virtual training associated with Milsoft's FieldSyte/Staking product line. Knowledge of and ability to train on other Milsoft E&O applications will also be required. This position will require **extensive** travel.

ESSENTIAL FUNCTIONS

- 1. Plans and delivers training courses on-site, regionally, and via webinar as necessary and at the direction of the Training Team Lead to our customers and Milsoft employees.
- 2. Assesses relevant customer training needs in consultation with the Training Team Lead and other departmental heads, including necessary assessment methods and measurement systems.
- 3. In conjunction with the Training Team Lead, the FieldSyte Electric Projects Product Trainer will create a functional curriculum and schedule all training for FieldSyte Electric products.
- 4. Assists appropriate company staff with organizing and scheduling training venues, logistics, transportation, and accommodations to achieve efficient training attendance and delivery, including equipment and materials.
- 5. Work with FieldSyte and other application owners to report bugs, create feature requests, and suggest enhancements for our customers.
- 6. Ensures that all training activities are relevant and current.
- 7. Develop and maintain training manuals.
- 8. Develop and maintain self-knowledge in relevant fields at all times.
- 9. MUST be available to travel extensively.
- 10. MUST maintain regular, consistent, professional attendance, punctuality, personal appearance, and adherence to relevant health and safety procedures.
- 11. Upholds, safeguards, and promotes Milsoft's values and philosophy, particularly those related to ethics, integrity, and corporate responsibility
- 12. Other duties not included in this Job Description may be necessary or assigned occasionally. Such duties do not generally change the job level.

QUALIFICATIONS

- 1. Excellent presentation, interpersonal, team and communication skills are vital.
- 2. Must be proficient in understanding Milsoft's software applications and deployment requirements. Must demonstrate a high capability to communicate retained knowledge to others.
- 3. Proficient in Google Suite and MS Office products.
- 4. Bachelor's degree preferred with a minimum of three years in roles associated with training, curriculum development, product deployment, and/or relating to the technical field(s).
- 5. Exceptional dedication to detail with high emphasis on goal achievement.