



Validated Third-Party Integrations for Milsoft[®] Systems

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Integrations with Milsoft® Communications Platform (IVR)

The following tables shows the third-party integrations that our Quality Assurance team has tested and validated with each vendor or that has undergone MultiSpeak certification. A copy of the signed Assertion Document can be provided for any of the items listed for a full breakdown of capabilities.

Please note that some integrations require a minimum version of either the third-party vendor's software or of Milsoft® software. The minimum version is listed in the full documentation.

Communications Platform Credit Card Payment Gateway Interfaces

Milsoft® IVR integrates with numerous credit card merchants in order to provide Milsoft IVR customers with many choices for their payment merchant. New interfaces can be developed with other merchants; however, these can take a year or two to be added to releases due to PADSS validation process.

Vendor
Authorize.NET
Elavon (formerly Nova)
First Data Payeezy
Heartland Bolletta
InvoiceCloud (Milsoft preferred gateway)
JetPay
Merchant eSolutions
<u>MultiSpeak Web Services</u>
NiSC Hosted Payment Gateway (Powered by MultiSpeak Web Services)
Orbital (Chase Paymentech)
Pace Fuze Payments (Milsoft preferred gateway)
Payflow Pro
Paymentech
Paymerica
Royal Bank of Canada (Requires additional certification and implementation steps)
SEDC Hosted Payment Gateway
SEDC Meridian Payment Gateway
SEDC Web Services
SKNANB (St. Kitts-Nevis-Anguilla National Bank Limited)
USAepay
Vantiv Express

Communications Platform E-Check Payment Gateway Interfaces

Milsoft® IVR integrates with numerous e-check merchants in order to provide Milsoft IVR customers with many choices for their payment merchant. New interfaces can be developed with other merchants; however, these can take a year or two to be added to releases.

Vendor
ATS
Authorize.NET
InvoiceCloud (Milsoft preferred gateway)
Moneris
Multispeak 3.0
NiSC Hosted Payment Gateway (Powered by MultiSpeak Web Services)
Pace Fuze Payments (Milsoft preferred gateway)
Paymerica
SEDC Hosted Payment Gateway
SEDC Meridian Payment Gateway
SEDC Web Services
Vantiv

Communications Platform Integrations (OMS, CIS, CIS Realtime, Billing)

Milsoft® IVR integrates with numerous Billing and OMS vendors in order to provide Milsoft IVR customers with increased functionality. These types of OMS interfaces can automate outage management related processes for the utility by providing additional functionality. Some of these functions include: forwarding received inbound calls to OMS for predicting outages or querying for outage status information from OMS. Billing interfaces allow Milsoft IVR to provide real-time dates and balances from the Billing system for customers who are calling into the Milsoft IVR. CIS Realtime interfaces allow the Milsoft IVR to receive incremental updates from the Billing system when changes are made. Some vendors may not support all of these functions, and others offer an even more expansive list of capabilities. Please refer to the Assertion document for full details.

Vendor	Product Name	Integration Type	Integration Method
Advanced Control System (ACS)	ADMS	OMS	MultiSpeak 4.1.6
ATS		CIS Realtime	Custom Flat File
ATS		Billing	Vendor API
ATS		OMS	Vendor API
CSA		Billing	MultiSpeak 3.0
CSA		CIS Realtime	MultiSpeak 3.0
Exceleron	MyUsage	Billing	Vendor API
Milsoft		Billing	MultiSpeak 3.0
Milsoft		CIS Realtime	MultiSpeak 3.0
Milsoft		OMS	MultiSpeak 3.0
NISC	iVUE	Billing	Vendor API
NISC	iVUE	CIS Realtime	MultiSpeak 3.0
NISC	iVUE	OMS	MultiSpeak 3.0
NISC	iVUE	CIS	Standardized Flat File
PCS		Billing	MultiSpeak 3.0
PCS		CIS Realtime	MultiSpeak 3.0
SEDC	UPN	Billing	Vendor API
SEDC	UPN	CIS Realtime	Vendor API
SEDC	UPN	CIS	Standardized Flat File
STW		Billing	MultiSpeak 3.0

STW		CIS	Standardized Flat File
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Integrations with Core E&O Systems

The tables on the following pages show the third-party integrations that our Quality Assurance team has tested and validated with each vendor or integrations that have undergone MultiSpeak certification with our software. Upon request, Milsoft® can provide you with a copy of the documentation for any of the items listed. The full documentation for the integration also breaks down specific methods, functionality, and capabilities with that specific vendor. Contact your Milsoft Account Manager, Project Manager, or our Support Team for information about any of the integrations listed in the following pages.

Please note that some integrations require a minimum version of either the third-party vendor's software or of Milsoft software. The minimum versions are listed in the full documentation. Additionally, some integrations also require certain features or software within the Milsoft Core E&O system in order to function.

AMI Vendors (OMS)

The Milsoft® OMS product, DisSPatch®, is capable of requesting AMR data, including the outage status for one or more meters, from an AMI system using MultiSpeak web services. Assuming consumers in the DisSPatch model are assigned the appropriate meter numbers, DisSPatch can use this interface to determine which of those meters have AMR endpoints and the type of endpoint each meter has. DisSPatch can request and verify meters that have power via responses from the meter, and also those that have no power, or those meters that have failed to respond from a “ping” command. Milsoft’s OMS can also request the latest meter readings. Most AMI systems, but not all, have the capability of providing Milsoft’s OMS updates about outage detection/restorations of individual meters as they occur.

For an AMI integration to be useful, the utility’s electrical system must be modeled to the consumer level in DisSPatch. Each consumer in the DisSPatch model for which meter data is desired must have an associated meter number which corresponds to a meter number in the AMI platform’s software. Finally, both the AMI platform and the Milsoft web services must be accessible to each other and configured for communication.

Vendor	Product Name	Integration Method	Testing
Aclara	DCSI/Optimum/FDL	MultiSpeak 3.0	MultiSpeak Certified
Cooper/Cannon/Eaton	Yukon	MultiSpeak 3.0	MultiSpeak Certified
ElectSolve	uCentra (Brokering agent) to AMI vendor	MultiSpeak 3.0	Vendor to Vendor
Elster (Honeywell)	Energy Axis	MultiSpeak 3.0	MultiSpeak Certified
IPKeys (Aclara/ElectSolve)	AclaraOne	MultiSpeak 4.1.6	Vendor to Vendor
Itron	OpenWay Collection Engine	MultiSpeak 3.0	MultiSpeak Certified
Itron	MV-90 xi	MultiSpeak 3.0	Vendor to Vendor
Landis+Gyr Systems Inc	RF mesh	MultiSpeak 3.0	MultiSpeak Certified
Landis+Gyr Systems Inc (Hunt)	Command Center	MultiSpeak 3.0	MultiSpeak Certified
Leidos	Leidos	MultiSpeak 3.0	Vendor to Vendor
Leidos	Leidos	MultiSpeak 4.1.6	Vendor to Vendor
Nighthawk	Web Server	MultiSpeak 3.0	Vendor to Vendor
Sensus	RNI	MultiSpeak 3.0 & 4.1.6	Vendor to Vendor
Silver Spring Networks Inc (Itron)	AMM with ODS	MultiSpeak 3.0 & 4.1.6	Vendor to Vendor

Tantalus Systems Corp	TUNet	MultiSpeak 3.0 & 4.1.6	Vendor to Vendor
Verizon	GridWide	MultiSpeak 4.1.6	Vendor to Vendor
Vision Meeting	EndSight	MultiSpeak 4.1.6	Vendor to Vendor
Landis+Gyr Systems Inc (Hunt)	Command Center	MultiSpeak 3.0	MultiSpeak Certified

AVL Vendors

The Milsoft® Outage Management System (OMS) is capable of receiving AVL data from a third-party AVL Vendor using MultiSpeak web services. The AVL vendor serves as the central receiver for GPS and vehicle metadata coming from mobile devices. The Milsoft web services accept real-time update information on behalf of the OMS. They then prepare/store the AVL data for display and interaction within DisSPatch® clients. Assuming initial configuration parameters are defined, DisSPatch clients can display an icon on the screen representing the AVL data source. They are also capable of viewing the history of any single AVL data source both in tabular form and as breadcrumb icons on the DisSPatch client map.

The Enhanced Crew Management option for DisSPatch must be enabled for proper integration. There must be an identifier that matches between the AVL system and the AVLID in DisSPatch Enhanced Crew Management. Additionally, both the AVL platform and the Milsoft web services must be accessible to each other and configured for communication. Most AVL integrations are one-way, providing data to DisSPatch, but not receiving any data back from DisSPatch. Some are two-way integrations.

Vendor	Product Name	Integration Method	Testing
Advantage Asset Tracking Corp	GeoTab	MultiSpeak 4.1.6	Vendor to Vendor
Azuga	Azuga G2	MultiSpeak 4.0	Vendor to Vendor
CalAmp	GPS/AAVL	MultiSpeak 4.0	Vendor to Vendor
CalAmp	iOn	MultiSpeak 4.0	Vendor to Vendor
Complete Innovations/Fleet Complete (AT&T)	Fleet Complete	MultiSpeak 4.0	Vendor to Vendor
DataLink Systems Inc	DataGate	MultiSpeak 4.0	Vendor to Vendor
Fleet Analytics LLC	PinPoint Fleet Manager	MultiSpeak 4.0	Vendor to Vendor
Futura / Meridian Cooperative	Integration Hub	MultiSpeak 4.0	Vendor to Vendor
GeoDigital International	WorkStudio AVL	MultiSpeak 4.0	MultiSpeak Certified
GPS Insight LLC	Fleet Tracking	MultiSpeak 4.0	MultiSpeak Certified
GPSGate	GPSGate	MultiSpeak 4.0	Vendor to Vendor

Grey Box Solutions	Gray Box Solutions AVL-Sync (GeoTab Reseller)	MultiSpeak 4.1.6	Vendor to Vendor
IFS (Formerly Clevest)	Mobile Workforce Management	MultiSpeak 3.0, 4.0, & 4.1.6	Vendor to Vendor
MiraStat	Verizon Network Fleet Integration	MultiSpeak 4.1.6	Vendor to Vendor
Motorola Inc	Trident	MultiSpeak 4.0	Vendor to Vendor
NavMan Wireless	AVL	MultiSpeak 3.0 & 4.0	MultiSpeak Certified
NeoTerra	NeoNytro	MultiSpeak 4.0	Vendor to Vendor
NeoTerra	neoConneX Fleet Manager	MultiSpeak 4.1.6	Vendor to Vendor
NexTraq	MARCUS	MultiSpeak 4.0	MultiSpeak Certified
OneStepGPS	OneStepGPS	MultiSpeak 4.1.6	Vendor to Vendor
SageQuest	Mobile Control	MultiSpeak 4.0	MultiSpeak Certified
SEDC	SEDC Service Link	MultiSpeak 4.0	Vendor to Vendor
SRS Security & Response Services	SRS Custom AVL Service	MultiSpeak 4.1.6	Vendor to Vendor
StreetTrek	StreetTrek3	MultiSpeak 4.0	Vendor to Vendor
Synovia Solutions	Core GPS	MultiSpeak 4.0	Vendor to Vendor
TABLETmedia	TURBOServer	MultiSpeak 4.1.6	Vendor to Vendor
Tallysman Wireless Inc	TrueFleet.Cloud	MultiSpeak 4.0	Vendor to Vendor
Teldio	TRUFLEET	MultiSpeak 4.0	Vendor to Vendor
Verizon Connect	Fleet Enterprise/Telogis Fleet	MultiSpeak 4.0	MultiSpeak Certified
Wireless Matrix	FleetOutlook	MultiSpeak 4.0	MultiSpeak Certified
Xenolytic (using Samsara, Verizon)	XenoComm	MultiSpeak 4.1.6	Vendor to Vendor

Call Handling/IVR Vendors

Milsoft® has developed Web Service interfaces using standards with various Call Handling or IVR vendors in order to provide Milsoft’s DisSPatch® Outage Management System customers with increased functionality. These types of interfaces can automate outage management related processes for the utility by providing additional functionality. Some of these functions include:

- forwarding received inbound calls to DisSPatch for predicting outages,
- querying for outage status information from DisSPatch,
- allowing users of the Call Handling or IVR software to add informational notes to an outage in DisSPatch,
- synchronizing currently active outages and calls from DisSPatch with the third-party vendor, and
- synchronizing data about which service locations are currently being affected by outages from DisSPatch.

Some vendors may not support all of these functions, and others offer an even more expansive list of capabilities. Please refer to the Assertion document for full details.

Both the Call Handling/IVR integration endpoint and the Milsoft web services must be accessible to each other and configured for communication. Additionally, most vendors require that the same Customer Data to be fed to both systems in order to remain synchronized and function correctly.

Vendor	Product Name	Integration Method	Testing
Centurion - CH	Centurion IVR	MultiSpeak 3.0	Vendor to Vendor
Cooperative Response Center CRC	CRC-Link	MultiSpeak 4.1.6	MultiSpeak Certified
Milsoft IVR	Milsoft IVR	MultiSpeak 3.0	MultiSpeak Certified
NISC - IVR	Call Capture	MultiSpeak 3.0	Vendor to Vendor
SRS Security & Response Services	SRS Contact Center	MultiSpeak 4.1.6	Vendor to Vendor
Third Wave Digital	Third Wave Digital	MultiSpeak 3.0	Vendor to Vendor
Workflow Concepts	IVR	MultiSpeak 4.1.6	Vendor to Vendor

CIS Vendors (Real-time Integrations)

Real-time CIS integrations, using MultiSpeak standards, were developed in order to provide Milsoft® customers a way to keep the system databases synchronized without having to update and maintain data in both systems through manual processes. Most integrations also enable two-way real-time requests for current outage status, non-pay status, historical outage information and affected customers. Some vendors include current customer financial data, outage detection, outage alerts, disconnects for non-pay, phone updating, billing and service address updates, meter change notifications and other real time events. Real-time data can be displayed from within the CIS and Milsoft’s systems. However, some integrations are one-way only. There may be additional (or fewer) capabilities with any specific CIS Vendor. Please refer to the full documentation for more details about the integration’s capabilities.

Some of the requirements for enabling a real-time CIS integration are that Service Locations or Service

Location Map identifiers in the CIS must match the Milsoft circuit model element names known as the Engineering Analysis Location (EALoc) connectivity identifiers. Meter numbers and customer identifiers take precedence from the CIS. Only one meter number per service location is supported within DisSPatch®. Only one phone number per type is supported on a customer. An additional phone number per type and service location is supported. Finally, both the CIS integration endpoint and the Milsoft web services must be accessible to each other and configured for communication.

Even if you have a CIS integration enabled, Milsoft strongly recommends leaving in place the scheduled ConsImport process to ensure that all customer data is periodically updated. This ensures that even if there was an update that failed to be passed using the real-time integration, it will eventually be corrected in the DisSPatch system.

Vendor	Product Name	Integration Method	Testing
CSA	Oribit-CMB	MultiSpeak 3.0	Vendor to Vendor
Exceleron	MyUsage (PPM)	MultiSpeak 3.0	Vendor to Vendor
Harris	Cayenta	MultiSpeak 3.0	Vendor to Vendor
Innovative Systems	eLations	MultiSpeak 3.0	Vendor to Vendor
Meridian (SEDC)	UPN (Socket)	Custom	Vendor to Vendor
Milsoft	CIS and Toolbox iXp/Ebusiness & Mobile	MultiSpeak 3.0	Vendor to Vendor
NISC	iVUE	MultiSpeak 3.0	MultiSpeak Certified
PCS	Utilit-e Connect	MultiSpeak 3.0	Vendor to Vendor
SEDC	UPN (Socket)	Custom	Vendor to Vendor

Field Solution Vendors

Vendors who offer Field Solutions allow the customer to expand access to the Milsoft® Core E&O system to workers in the field in a variety of ways. Integrations allow for various functions, including allowing the Milsoft OMS system to notify the third-party vendor of calls, outages, restorations, cause codes, ETOR, crew assignments, and changes to outage predictions. The third-party vendor may be capable of providing additional data back to the Milsoft OMS for improving the outage prediction, updating outage information (like cause codes or ETOR), or even allowing the field user to work the entire outage. Each integration allows for different functionality, so please review the Assertion Document to get a full picture of the integration's capabilities and limitations.

Vendor	Product Name	Integration Method	Testing
Clevert (Mobile Application)	MWFM	MultiSpeak 4.1.6	Vendor to Vendor
Partner	Mobile Outage	MultiSpeak 3.0	Vendor to Vendor

Reavis Code Utility Solutions	Milsoft FieldSyte (Powered by RC MapEngine)	MultiSpeak 4.1.6	Vendor to Vendor
Smart Energy Water (SEW)	Smart Customer Mobile (SCM)	MultiSpeak 4.1.6	Vendor to Vendor
Smart Utility Solutions (SEW)	Smart Mobile Workforce	MultiSpeak 4.1.6	Vendor to Vendor

Meter Data Management (MDM) Vendors (OMS)

An MDM integration allows Milsoft® customers to be able to configure their MDM to receive notifications from the Milsoft OMS, their MDM to query the OMS for outage events, and the MDM to query the OMS for outage history. Each integration might require different specific configurations, but all will require that the MDM integration endpoint and the Milsoft web services be accessible to each other and configured for communication.

Vendor	Product Name	Integration Method	Testing
IPKeys ElectSolve	ElectSolve(AclaraONE)	MultiSpeak 4.1.6	Vendor to Vendor
IPKeys ElectSolve	uCentra	MultiSpeak 3.0 & 4.1.6	Vendor to Vendor
IPKeys Electsolve	uCentra / ODM	MultiSpeak 3.0	Vendor to Vendor
NISC	NISC MDMS	Custom	Vendor to Vendor

Outage Management and Reporting Vendors

Web Service interfaces using MultiSpeak standards were developed in order to provide Milsoft® customers a way to keep the system databases synchronized without having to update and maintain data in both systems through manual processes. These types of integrations are either two-way real time integrations, or one-way publishing of aggregate outage data. Two-way integrations allow for things like requests for current outage status, historical outage information and affected customers. One-way integrations allow for publishing total numbers for outage events, such as to a Statewide agency.

There are a variety of different requirements, depending on the type of integration. Some require mapping each County in your service territory to the correct FIPS code. Others require full name matching of map element or customer identifiers (such as EALoc, meter numbers, and/or phone numbers). All of the integrations require that the Outage Management or Reporting integration endpoint and the Milsoft web services be accessible to each other and configured for communication.

Vendor	Product Name	Integration Method	Testing
Accelerated Innovations	MyMeter	MultiSpeak 3.0	Vendor to Vendor
ATS (OD & outage info from OMS)	OpenOne	MultiSpeak 3.0	Vendor to Vendor
Clevert (Mobile Application)	MWFM	MultiSpeak 4.1.6	Vendor to Vendor
DataCapable	UtiliSocial (Phase II complete)	MultiSpeak 4.1.6	Vendor to Vendor
Daupler	RMS	MultiSpeak 4.1.6	Vendor to Vendor
FieldWorker	FieldWorker Enterprise	MultiSpeak 3.0	MultiSpeak Certified
Florida Electric (Central Florida)	Statewide Reporting	Custom (Statewide)	Vendor to Vendor
Georgia (GSOC)	ECOT	MultiSpeak 3.0	Vendor to Vendor
Global Reach	Statewide Reporting	Custom (Statewide)	Vendor to Vendor
National Outages & Mutual Aid (Global Reach)	Statewide Reporting	Custom (Statewide)	Vendor to Vendor
NRECA (aka PwrMetrix)	RBG Reliability Benchmarking Group	MultiSpeak 3.0 & 4.1.6	MS Certified
Outage Data Initiative Nationwide (ODIN)	ODIN	Custom (Statewide)	Vendor to Vendor
OpMoSys - OD	Mobile Alerts	MultiSpeak 3.0	MS Certified
Partner	Mobile Outage	MultiSpeak 3.0	Vendor to Vendor
PCS	Utilit-e	MultiSpeak 3.0	Vendor to Vendor

Polaris	Mobile Workforce	MultiSpeak 4.1.6	Vendor to Vendor
SEDC OMS	Mobile/UPN	MultiSpeak 4.1.6	Vendor to Vendor
SilverBlaze	Capricorn	MultiSpeak 4.1.6	Vendor to Vendor
VMDAEC	Statewide Reporting	Custom (Statewide)	Vendor to Vendor

SCADA Vendors

A SCADA system integration is capable of providing SCADA analog and status point data to Milsoft® DisSPatch® Outage Management System using MultiSpeak web services. DisSPatch is able to request a complete list of SCADA points from the SCADA system. Additionally, two categories of data DisSPatch can request from the SCADA system are SCADA status (for example, breaker operations) and SCADA analog (substation voltages and currents). A DisSPatch user may request SCADA statuses or analogs for a particular circuit element. The SCADA system sends the requested information to DisSPatch and it is immediately available to the DisSPatch user for viewing, or (in the case of fault current data) to run the Fault Locator utility.

Alternately, the SCADA system may publish a changed SCADA status or a changed SCADA analog directly to the outage system as soon as the event occurs. When this data is received by the Milsoft OMS, it will immediately appear in DisSPatch as a new (confirmed) outage event or a restoration.

The utility must map each SCADA point to the appropriate corresponding phase on an element in the Milsoft circuit model using WindMil®. This is necessary in order to ensure that the SCADA data DisSPatch receives from the SCADA system is associated with the correct circuit elements in the electrical model. Finally, both the SCADA system and the Milsoft web services must be accessible to each other and configured for communication.

Vendor	Product Name	Integration Method	Testing
ACS (EFACEC)	PRISM Web Service Gateway	MultiSpeak 3.0 & 4.1.6	Vendor to Vendor
Alstom	Alstom Grid	MultiSpeak 3.0	MS Certified
C3-ilex	EOSCADA	MultiSpeak 3.0	MS Certified
Catapult Software	CSOutageServer	MultiSpeak 3.0	MS Certified
DC Systems (WIN Energy)	RTscada	MultiSpeak 4.1.6	Vendor to Vendor
OSI Open Systems International	Monarch	MultiSpeak 4.1.6	Vendor to Vendor
NovaTech	Orion MultiSpeak Server	MultiSpeak 3.0	Vendor to Vendor
NovaTech	Orion MultiSpeak Server	MultiSpeak 4.1.6	Vendor to Vendor
QEI (CG Automation Solutions)	TDMS Plus	MultiSpeak 3.0	MS Certified

Schneider	OASys	MultiSpeak 3.0	Vendor to Vendor
Schneider	Wonderware	MultiSpeak 3.0	Vendor to Vendor
Summit Energy Tech	Conductor	MultiSpeak 3.0	Vendor to Vendor
Survalent Technology	ADMS	MultiSpeak 4.1.6	Vendor to Vendor
Survalent Technology	Survalent Windows	MultiSpeak 3.0	MS Certified
Trihedral Engineering Ltd.	VTScada	MultiSpeak 4.1.6	Vendor to Vendor

Staking Vendors

The Milsoft® Core E&O system is capable of receiving staked work order data from the following thirdparty vendors. The Milsoft Integration Server accepts staked work orders and creates a project within the Milsoft model. This project can be posted by a WindMil® user to the base map (Engineering Circuit Model) to be shared between all of the Core E&O applications.

Both the Staking integration endpoint and the Milsoft web services must be accessible to each other and configured for communication.

Vendor	Product Name	Integration Method	Testing
GeoDigital International Inc	Stakeout	MultiSpeak 3.0	MultiSpeak Certified
Milsoft	Field Solutions	MultiSpeak 3.0	Vendor to Vendor
Partner Software	Field Design	MultiSpeak 3.0	Vendor to Vendor

Integrations with Milsoft® iXp

The following tables shows the third-party integrations that our Quality Assurance team has tested and validated with each vendor or that has undergone MultiSpeak certification. A copy of the signed Assertion Document can be provided for any of the items listed for a full breakdown of capabilities.

Please note that some integrations require a minimum version of either the third-party vendor's software or of Milsoft® software. The minimum version is listed in the full documentation.

All Milsoft® iXp Integrations

Vendor	Type	Integration Method	Testing
Aclara	AMI	MultiSpeak 3.0	
Clevest	MFF	ARENA	Vendor to Vendor
ClickSoftware	MFF	ARENA	Vendor to Vendor
Cooper Cannon	AMI	MultiSpeak 3.0	
CSA	MDM	MultiSpeak 3.0	
DataVoice	MFF	ARENA	Vendor to Vendor
DataVoice	Payments	MultiSpeak 3.0/ Proprietary	Vendor to Vendor
Elster Honeywell	AMI	MultiSpeak 3.0	Vendor to Vendor
Fidelity	Payments	MultiSpeak 3.0/ Proprietary	Vendor to Vendor
IDSolutions	MOBILETrak WMS	SILO (Proprietary)	Vendor to Vendor
Insight Atlast	MFF	ARENA	Vendor to Vendor
Invoice Cloud	Payments	MultiSpeak 3.0/ Proprietary	Vendor to Vendor
Landis+Gyr	AMI	MultiSpeak 3.0	
Leidos	MDM	MultiSpeak 3.0	Vendor to Vendor
Milsoft	IVR	MultiSpeak 3.0	Vendor to Vendor
Milsoft	OMS	MultiSpeak 3.0	Vendor to Vendor
Sensus	AMI	MultiSpeak 3.0/ 4.0 for CD Bus	
US Payments	Payments	MultiSpeak 3.0/ Proprietary	Vendor to Vendor