PCI SECURE SOFTWARE STANDARD

Payment Card Industry (PCI) Secure Software Standard ("PCI Secure Software Standard") Defines a baseline set of specific technical requirements and assessment procedures against which Payment Software must be successfully validated to be qualified by PCI SSC as Validated Payment Software.

The PCI Secure Software Standard is one of two standards that are part of the PCI Software Security Framework (SSF). The PCI Secure Software Standard and its security requirements help provide assurance that payment software is designed, developed, and maintained in a manner that protects payment transactions and data, minimizes vulnerabilities, and defends against attacks.

The PCI Security Standards Council (PCI SSC) leads a global, cross-industry effort to increase payment security by providing industry-driven, flexible and effective data security standards and programs that help businesses detect, mitigate and prevent cyberattacks and breaches.

VALIDATED PAYMENT SOFTWARE

Validated Payment Software has been assessed by a Secure Software Assessor to confirm adherence to the PCI Secure Software Standard. The assessment and validation are documented by the Secure Software Assessor in a Report on Validation (ROV). The PCI Council urges merchants and service providers to use validated payment software in their payment environments.

Although the PCI Council reviews these reports for quality management purposes, the PCI Council does not independently confirm the reports or the data or information they contain, nor does the PCI Council perform any testing or analysis of software, products, functionality, performance, suitability or compliance with the Standard.

New customers may purchase and deploy this software. Revalidation of software is required annually until Expiry Date.

Company	Secure Software Standard Version	Payment Software Status	Revalidation Date	Expiry Date	Validated Assessor
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 9.0 **Payment Software Type:** Card-Not-Present **Reference #:** 24-41.00780.001 **Tested Platforms/Operating Systems:** Windows Server 2022 **Service Pack/Build/Version:** Windows Server 2022	Secure Software Standard v1.2	Validated	2 May 2025	2 May 2027	Coalfire Systems, Inc
Secure Software Modules Included in Validation: Core, Account Data Protection					

Other Required Dependencies
Microsoft Visual C++ Redistributable 2022
Microsoft .NET Framework 4.8
Dialogic HMP 3.0
Milsoft BLS 23.52 (or greater)

Payment Software Status: Used by PCI SSC to identify the current status of Validated Payment Software for Program purposes. Assigned status is determined based on the Payment Software's Expiry Date and/or the Vendor's timely completion of annual revalidation (whether or not the particular version of the Payment Software is still being supported by the Vendor).

Validated: All newly Accepted Validated Payment Software is initially denoted as 'Validated' and will retain this designation until denoted as 'Expired.'

Expired: This status is assigned to Validated Payment Software when either (i) annual revalidation requirements are not satisfied by the Vendor, causing early administrative expiry, or (ii) the Validated Payment Software reaches its Expiry Date (based on the version of the PCI Secure Software Standard under which it was validated).

Revalidation Date: Validated Payment Software must be revalidated annually. The Revalidation Date is used by PCI SSC to indicate when the Vendor's annual Attestation of Validation is due. The Revalidation Date is specified on the Attestation of Validation.

Expiry Date: The Expiry Date for Validated Payment Software is the date by which a Vendor must have the Payment Software re-evaluated against the then-current version of the PCI Secure Software Standard in order to maintain Acceptance.

PA-DSS Validation and Listing Program is now CLOSED

On 28 October 2022, the PCI Security Standards Council (PCI SSC) formally retired its Payment Application Data Security Standard (PA-DSS) and closed the associated PA-DSS validation and listing program. All prior entries on the PCI SSC's List of Validated Payment Applications have been moved to the "Acceptable Only for Pre-Existing Deployments" list and are considered expired for PA-DSS program purposes.

Entities wishing to continue using these payment applications for the purposes of meeting compliance requirements should contact the Payment Card Brands directly to determine how the continued use of such payment applications may impact the entity's compliance with the individual brands' PCI DSS compliance programs.

Payment Software Vendors wishing to have their payment applications and software listed on the PCI SSC website should refer to PCI SSC's Software Security Framework (SSF), the replacement program for PA-DSS. The PCI SSF includes two new security standards, the *PCI Secure Software Standard* and the *PCI Secure Software Lifecycle (Secure SLC) Standard*, each with its own validation and listing program. More information on the PCI SSF can be found in the PCI Perspectives Blog on the PCI SSC website.

PCI VALIDATED PAYMENT APPLICATIONS

Validated Payment Applications are used by merchants to process electronic payments. Validation occurs after payment applications have been assessed for compliance by Payment Application Qualified Security Assessors using the Payment Application Data Security Standard. Their evaluation of the application and their documentation of such compliance is provided in a corresponding Report on Validation. The Council urges merchants to use approved payment applications in their payment environments.

Although the Council reviews these reports for relevant quality assurance purposes, the Council does not independently confirm these reports or the data or information they contain, nor does the Council perform tests or analysis of applications, products, or their functionality, performance, suitability, or compliance.

Acceptable only for Pre-existing deployments

If a customer has already purchased and deployed this product prior to the listed expiration date, it is acceptable to continue using it. Note that the software vendor may elect to no longer sell and/or support this product. The Council does not require revalidation for applications that are listed as Acceptable only for Pre-Existing Deployments.

Results: **14**

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 8.0.x **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 20-10.00780.006 **Tested Platforms/Operating Systems:** Windows Server 2019 **Service Pack/Build/Version:** Microsoft Windows Server 2019	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2022	Coalfire Systems, Inc
OTHER DEPENDENCIES					
Microsoft SQL Server 2017, Dialogic® System Release 6.0 or Dialogic® HMP 3.0					

Description Provided by Vendor: Milsoft IVR with Telelink Credit Card Payments is a solution which integrates with the Interactive Voice Response (IVR) engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 7.45 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005.baa **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable for New Deployments	N/A	28 Oct 2022	Coalfire Systems, Inc

OTHER DEPENDENCIES
Microsoft SQL Server 2008 R2 or 2012   Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.43 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005.aaa **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2022	Coalfire Systems, Inc

OTHER DEPENDENCIES

Microsoft SQL Server 2008 R2 or 2012
Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.39 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005 **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2022	Coalfire Systems, Inc

PA-DSS APPLICATION DEPENDENCIES	REVALIDATION DATE	EXPIRY DATE
Universal Transaction Gateway® (UTG®), 4.6	28 Oct 2016	28 Oct 2016

OTHER DEPENDENCIES

Microsoft SQL Server 2008 R2 or 2012
Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.39 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.caa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.38 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.baa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.37 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.aaa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.36 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004 **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.35 **App Type:** Card-Not-Present **Target Market:** Utilities **Reference #:** 11-06.00780.003.baa **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.34 **App Type:** Card-Not-Present **Target Market:** Utilities **Reference #:** 11-06.00780.003.aaa **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.33 **App Type:** POS Specialized **Target Market:** Utilities **Reference #:** 11-06.00780.003 **Tested Platforms/Operating Systems:** Windows Server 2008 **Service Pack/Build/Version:** Server 2008 SP2	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.32 **App Type:** POS Specialized **Target Market:** Utilities **Reference #:** 11-06.00780.002 **Tested Platforms/Operating Systems:** Windows Server 2008 **Service Pack/Build/Version:** 2008 R2	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

MUS_CC_Service

Version #: 7.31 **App Type:** Payment Middleware **Target Market:** Utilities **Reference #:** 09-02.00780.001.aaa **Tested Platforms/Operating Systems:** Windows 2000, Windows Server 2003	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: Description Provided by Vendor: The Milsoft IVR (Interactive Voice Response) system is a comprehensive outage call and customer service and billing management solution for primarily for the electric utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
MUS_CC_Service					
Version #: 7.23 **App Type:** Payment Middleware **Target Market:** Utilities **Reference #:** 09-02.00780.001 **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	N/A	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Response) system is a comprehensive outage call and customer service and billing management solution for primarily for the electric utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.