PCI VALIDATED PAYMENT APPLICATIONS

Validated Payment Applications are used by merchants to process electronic payments. Validation occurs after payment applications have been assessed for compliance by Payment Application Qualified Security Assessors using the Payment Application Data Security Standard. Their evaluation of the application and their documentation of such compliance is provided in a corresponding Report on Validation. The Council urges merchants to use approved payment applications in their payment environments.

Although the Council reviews these reports for relevant quality assurance purposes, the Council does not independently confirm these reports or the data or information they contain, nor does the Council perform tests or analysis of applications, products, or their functionality, performance, suitability, or compliance.

https://www.pcisecuritystandards.org/assessors_and_solutions/vpa_agreement

Acceptable for New deployments

New customers may purchase and deploy this product. Revalidation of these applications is required annually until Expiry Date.

Results: **2**

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 8.0.x **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 20-10.00780.006 **Tested Platforms/Operating Systems:** Windows Server 2019 **Service Pack/Build/Version:** Microsoft Windows Server 2019	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable for New Deployments	10 Mar 2021	28 Oct 2022	Coalfire Systems, Inc
OTHER DEPENDENCIES					

Microsoft SQL Server 2017,
Dialogic® System Release 6.0 or Dialogic® HMP 3.0

Description Provided by Vendor: Milsoft IVR with Telelink Credit Card Payments is a solution which integrates with the Interactive Voice Response (IVR) engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.45 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005.baa **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable for New Deployments	11 Apr 2020	28 Oct 2022	Coalfire Systems, Inc

OTHER DEPENDENCIES

Microsoft SQL Server 2008 R2 or 2012
Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Acceptable only for Pre-existing deployments

If a customer has already purchased and deployed this product prior to the listed expiration date, it is acceptable to continue using it. Note that the software vendor may elect to no longer sell and/or support this product. The Council does not require revalidation for applications that are listed as Acceptable only for Pre-Existing Deployments.

Results: **12**

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 7.43 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005.aaa **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable only for Pre-Existing Deployments	18 Nov 2018	28 Oct 2022	Coalfire Systems, Inc
OTHER DEPENDENCIES					
Microsoft SQL Server 2008 R2 or 2012 Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine					

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 7.39 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 16-10.00780.005 **Tested Platforms/Operating Systems:** Windows Server 2008 R2, Windows Server 2012 R2 **Service Pack/Build/Version:** Windows Server 2012 R2, Windows Server 2008 R2	Validated According to PA-DSS *(PA-DSS v3.2)*	Acceptable only for Pre-Existing Deployments	18 Nov 2018	28 Oct 2022	Coalfire Systems, Inc

PA-DSS APPLICATION DEPENDENCIES	REVALIDATION DATE	EXPIRY DATE
Universal Transaction Gateway® (UTG®), 4.6	28 Oct 2016	28 Oct 2016

OTHER DEPENDENCIES
Microsoft SQL Server 2008 R2 or 2012 Dialogic® System Release 6.0 or Dialogic® HMP Continuous Speech Processing (CSP) Engine

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.39 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.caa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	28 Oct 2016	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Milsoft Utility Solutions, Inc.					
Milsoft IVR with Telelink Credit Card Payments					
Version #: 7.38 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.baa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	28 Oct 2016	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.37 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004.aaa **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	2 Dec 2015	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.36 **App Type:** Card-Not-Present **Target Market:** IVR Payment System for Utility Companies **Reference #:** 13-10.00780.004 **Tested Platforms/Operating Systems:** Windows Server 2003, Windows Server 2008 **Service Pack/Build/Version:** Windows 2003 R2 SP2; Windows 2008 SP2	Validated According to PA-DSS *(PA-DSS v2.0)*	Acceptable only for Pre-Existing Deployments	3 Dec 2014	28 Oct 2016	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.35 **App Type:** Card-Not-Present **Target Market:** Utilities **Reference #:** 11-06.00780.003.baa **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	26 Oct 2013	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.34 **App Type:** Card-Not-Present **Target Market:** Utilities **Reference #:** 11-06.00780.003.aaa **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	31 May 2013	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA
Version #: 7.33 **App Type:** POS Specialized **Target Market:** Utilities **Reference #:** 11-06.00780.003 **Tested Platforms/Operating Systems:** Windows Server 2008 **Service Pack/Build/Version:** Server 2008 SP2	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	17 Aug 2012	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

Milsoft IVR with Telelink Credit Card Payments

Version #: 7.32 **App Type:** POS Specialized **Target Market:** Utilities **Reference #:** 11-06.00780.002 **Tested Platforms/Operating Systems:** Windows Server 2008 **Service Pack/Build/Version:** 2008 R2	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	28 Dec 2011	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Recognition) system is a comprehensive outage and customer billing management solution for the utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once authorized, authorization information is communicated back to the call-in customer through the IVR, and the call concluded. Batch settlement occurs at scheduled intervals or specific dates/times.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

MUS_CC_Service

Version #: 7.31 **App Type:** Payment Middleware **Target Market:** Utilities **Reference #:** 09-02.00780.001.aaa **Tested Platforms/Operating Systems:** Windows 2000, Windows Server 2003	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	18 Feb 2011	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: Description Provided by Vendor: The Milsoft IVR (Interactive Voice Response) system is a comprehensive outage call and customer service and billing management solution for primarily for the electric utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.

Company	Validation Notes	Deployment Notes	Revalidation Date	Expiry Date	Validated by PA-QSA

Milsoft Utility Solutions, Inc.

MUS_CC_Service

Version #: 7.23 **App Type:** Payment Middleware **Target Market:** Utilities **Reference #:** 09-02.00780.001 **Tested Platforms/Operating Systems:**	Validated According to PA-DSS *(PA-DSS v1.2)*	Acceptable only for Pre-Existing Deployments	1 Jul 2011	28 Oct 2013	Coalfire Systems, Inc

Description Provided by Vendor: The Milsoft IVR (Interactive Voice Response) system is a comprehensive outage call and customer service and billing management solution for primarily for the electric utilities industry. The optional credit card processing system (MUS_CC_Service) is a solution which integrates with the IVR engine to receive incoming payment requests through the phone switch and processes them via one of several integrated payment processors. Once completed, authorization information is communicated back to the call-in customer through the IVR, and the call is concluded.